



Referral for Health Care/Supportive Services

2010 Service Area Review Summary

HRSA Support Service

Essential Access Service—
Continuum of Care

Comprehensive Plan—YES

Referral for Health Care/Supportive Services – includes the act of directing a client to a service in person or through telephone, written, or other type of communication. Referrals may be made within the non-medical case management system by professional case managers, informally through support staff, or as part of an outreach program. Develop and maintain a statewide database of health, social service, advocacy, emotional support and recreational services available to and of interest to people at risk for HIV, living with HIV, or who provide care professionally or otherwise. Access to the statewide database is provided through regular phone hours, internet, and publication (including an HIV resource guide).

There is currently 1 contract with metro providers and 0 contracts with greater MN providers to serve 1,875 clients and provide Quick Connect services to 125 clients..

DATA SUMMARY HIGHLIGHTS

In the Path to Care Study, 41% of the 63 respondents listed “connecting to an AIDS service organization for services and support” as one of the most important factors helping newly diagnosed individuals get connected to medical care.

In the same study, 22% of those surveyed indicated that “connecting to an HIV hotline” was one of the most helpful services offered and made available at initial diagnosis.

In the 2010 Comprehensive Needs Assessment of Minnesotans Living with HIV Disease, 61% of the 325 respondents indicated that they had not received information or referrals for HIV services via telephone, online or printed materials within the past year. Of those who had not received information or referrals in the past year (n=199), only ten people (5%) indicated that they needed information or referrals in the past year. The barriers or reasons listed by those ten people who needed to but were unable to obtain information or referrals during the past year included not knowing who to call (2) and too much information (2).

CURRENT RANKINGS

COUNCIL (2008)	CONSUMERS (2010)
14 out of 24 service areas	22 out of 25 service areas

ALLOCATIONS HISTORY

FY	ALLOCATION	% CHANGE	SPENT	% UTILIZED
2010	\$223,465	-<1%		
2009	\$223,500	0%	\$223,486	100%
2008	\$223,500	-13%	\$223,500	100%

UTILIZATION HISTORY

FY	# Accessing Service Area or Activity	% of All HIV/AIDS Cases	% of Unduplicated RW Clients
2009	400	6% (n=6,552)	11% (n=3,700)
2008	145	2% (n=6,221)	3% (n=4,713)
2007	152	3% (n=5,950)	3% (n=4,038)

ASSESSMENT OF NEED

2010 COMPREHENSIVE NEEDS ASSESSMENT (SELF ASSESSMENT BY CLIENTS n=325)		
Accessed Service (Last 12 Months) n=126	Didn't Access (Last 12 Months) n=199	Didn't Access but Needed to (Last 12 Months) n=10
39%	61%	5%

