



# Outpatient/Ambulatory Medical Care

## 2010 Service Area Review Summary

Outpatient/Ambulatory Medical Care includes the provision of professional diagnostic and therapeutic services rendered by a physician, physician's assistant, clinical nurse specialist, or nurse practitioner in an outpatient setting. Settings include clinics, medical offices, and mobile vans where clients generally do not stay overnight. Emergency room services are not outpatient settings. Services include diagnostic testing, early intervention and risk assessment, preventive care and screening, practitioner examination, medical history taking, diagnosis and treatment of common physical and mental conditions, prescribing and managing medication therapy, education and counseling on health issues, well-baby care, continuing care and management of chronic conditions, and referral to and provision of specialty care (includes all medical subspecialties). Funds may be used to pay co-pays, coinsurance costs and/or deductibles for

There are currently 3 contracts with metro providers and 0 contracts with greater MN providers to serve 462 clients. In addition, there is contract to provide Clinician Consultation.

HRSA Core Medical Service

Essential Service—  
Continuum of Care

Comprehensive Plan—YES

### DATA SUMMARY HIGHLIGHTS

In the Path to Care Study, 65% of the 63 respondents reported that their doctor (or primary care provider) plays a key role in keeping them connected to HIV medical care.

In the Path to Care Study, 56% of the 63 respondents reported delayed or discontinued medical care (40% because of a move and 29% because they were dissatisfied with their medical provider).

In the CAEAR Coalition/NAPWA HIV Consumer Needs Survey, when asked "If you do have a doctor or other provider, have you had a visit with [them]?", 98% of the 53 Minnesota respondents reported that they had a visit with their provider in the past 6 months compared to 92% of all consumers across the nation who answered this question.

In the 2010 Comprehensive Needs Assessment of Minnesotans Living with HIV Disease, 17% of the 326 respondents indicated that they had not visited with a doctor, nurse, or assistant to take care of [their] HIV outpatient medical care within the past year. Of those who had not seen a doctor, nurse or assistant in the past year (n=57), only nine people (16%) indicated that they needed to see a doctor, nurse or assistant. The barriers or reasons listed by those nine people included transportation issues, inability to find a physician, and services being at too many locations. In the same study, 7% of all respondents (n=329) indicated that they had been denied medical care for HIV disease because they could not pay for treatment.

The estimate of unmet need (Minnesota Department of Health) states that 39% of all people living in the 13 County TGA experienced unmet need (did not receive specified primary care medical services) from January 1, 2008 through December 31, 2008.

Consumers ranked this service area 20th out of 25 services in the 2010 Comprehensive Needs Assessment but 75% of the 329 respondents said their medical needs were being met completely (41%) or well (34%). Another 16% stated their medical needs were being met adequately while 2% (7 people) stated their medical needs were being met poorly and less than 1% (2 people) state their medical needs were not being met at all.

In FY 2010, \$237,400 of the allocation for this service area was Minority AIDS Initiative funding.

### CURRENT RANKINGS

COUNCIL (2008)	CONSUMERS (2010)
3 out of 24 service areas	20 out of 25 service areas

### ALLOCATIONS HISTORY

FY	ALLOCATION	% CHANGE	SPENT	% UTILIZED
2010	\$902,900	-2%		
2009	\$916,700	17%	\$901,244	98%
2008	\$786,355	26%	\$721,194	92%

### UTILIZATION HISTORY

FY	# Accessing Service Area or Activity	% of All HIV/AIDS Cases	% of Unduplicated RW Clients
2009	915	14% (n=6,552)	25% (n=3,700)
2008	553	9% (n=6,221)	12% (n=4,713)
2007	458	8% (n=5,950)	11% (n=4,038)

### ASSESSMENT OF NEED

2010 COMPREHENSIVE NEEDS ASSESSMENT (SELF ASSESSMENT BY CLIENTS n=326)		
Accessed Service (Last 12 Months) n=269	Didn't Access (Last 12 Months) n=57	Didn't Access but Needed to (Last 12 Months) n=9
83%	17%	3%

uninsured or underinsured patients.