



Medical Transportation Services

2010 Service Area Review Summary

HRSA Support Service

Essential Access Service—
Continuum of Care

Comprehensive Plan—YES

Medical Transportation Services - includes conveyance services provided, directly or through voucher, to a client so that he or she may access health care services. Priority will be given in the order of 1) medical appointments, 2) core medical services, and 3) support services.

There are currently 7 contracts with metro providers and 1 contract with greater MN providers to serve 1,601 and 126 clients respectively.

DATA SUMMARY HIGHLIGHTS

In the CAEAR Coalition/NAPWA HIV Consumer Needs Survey, when asked “Which services have made a difference in your ability to start receiving primary medical care and to continue receiving that care?”, the 53 Minnesota respondents ranked transportation services fourth overall.

In the 2010 Comprehensive Needs Assessment of Minnesotans Living with HIV Disease, 59% of the 325 respondents indicated that they had not obtained transportation assistance to access health care services within the past year. Of those who had not accessed transportation services in the past year (n=193), twenty-six people (16%) indicated that they needed to obtain transportation assistance in the past year. The barriers or reasons listed by those people who needed to but were unable to access transportation assistance during the past year included not enough funding, services reduced (15), did not know how to access (8), limited/no availability (5), and busses are inconvenient (4).

Transportation issues were consistently listed as a barrier or reason people were unable to access services during the past twelve months. It was the most significant barrier mentioned for those unable to access outpatient/ambulatory medical care. Transportation was the third most significant barrier mentioned by those unable to access mental health services and fourth among those unable to access medical case management services.

CURRENT RANKINGS

COUNCIL (2008)	CONSUMERS (2010)
9 out of 24 service areas	6 out of 25 service areas

ALLOCATIONS HISTORY

FY	ALLOCATION	% CHANGE	SPENT	% UTILIZED
2010	\$493,300	-1%		
2009	\$496,100	6%	\$486,776	98%
2008	\$468,300	-6%	\$459,455	98%

UTILIZATION HISTORY

FY	# Accessing Service Area or Activity	% of All HIV/AIDS Cases	% of Unduplicated RW Clients
2009	1,445	22% (n=6,552)	39% (n=3,700)
2008	1,455	23% (n=6,221)	31% (n=4,713)
2007	1,274	21% (n=5,950)	32% (n=4,038)

ASSESSMENT OF NEED

2010 COMPREHENSIVE NEEDS ASSESSMENT (SELF ASSESSMENT BY CLIENTS n=325)		
Accessed Service (Last 12 Months) n=132	Didn't Access (Last 12 Months) n=193	Didn't Access but Needed to (Last 12 Months) n=26
41%	59%	14%

